

NEW: This training course will take place in a virtual format via a digital platform

Live virtual Instructor-led Training Course

EFFECTIVE VENDOR MANAGEMENT AND OVERSIGHT

Start date: **9th June 2020** - delivered across 1-2 weeks



Virtual Classroom

Overview

This virtual course is designed for those working/interacting with the vendors to deliver your clinical trials. How do you ensure you manage them to optimise your clinical trial delivery? What is required for compliant vendor oversight? What could put you at risk of inspection findings? Do you require a governance system with your vendors? How should you implement this for your outsourcing model and how will it add value? What is the best approach to maintain healthy business relationships when outsourcing? How do you drive performance transparency through use of metrics?

Course Objectives

- Understand the key components of vendor management and vendor oversight
- Learn about governance and how to implement an effective structure
- Discuss risk management approaches when outsourcing your clinical trials
- Describe different aspects of vendor oversight including third parties, local and emerging economies
- Implement metrics to drive performance and transparent vendor oversight
- Discuss the evidence a sponsor requires to convince a regulator you maintain control and oversight

Interactive activities are core part of each module to help you to test and confirm you have met the learning objectives.

Course Modules:

- Module 1: 9th June – 09:30-11:45 am (2.15hrs)
 - Introduction
 - Vendor Management vs Vendor Oversight
 - Vendor Oversight: What are the key components of vendor oversight?
- Module 2: 11th June – 09:30-11:30 am (2hrs)
 - What is Governance and how to implement an effective Governance Structure
 - Risk Management when Outsourcing
- Module 3: 15th June – 09:30-11:45 am (2.15hrs)
 - Maintaining Healthy Business Relationships to support effective Management and Oversight
 - Regulatory Inspections when Outsourcing
 - Summary, Action Planning and Takeaways

Who should attend?

Anyone involved in or those seeking a better understanding of vendor management and vendor oversight: Clinical Development staff, including those working in Clinical Outsourcing, Contracts and Outsourcing, Clinical Quality Assurance, Clinical Quality Control, Clinical Operations, Vendor Management, Global QA/Compliance and Regulatory Affairs.

Course Leader

Julianne Hull with 30 years' experience in clinical development, Julianne has successfully held global leadership roles in vendor management/outsourcing clinical data management and clinical operations for several large and medium pharmaceutical companies (Pfizer, Wyeth, Marion Merrell Dow, Biogen Idec and Ipsen). Julianne is now CEO of WenStar Enterprises, a company she formed to provide consultancy to the pharmaceutical industry in the areas of clinical outsourcing and operations.

Continuing Education

This course is accredited by the Swiss Association of Pharmaceutical Professionals (SwAPP) and the Swiss Society for Pharmaceutical Medicine (SGPM).



EFFECTIVE VENDOR MANAGEMENT AND OVERSIGHT

3 Modules

REGISTRATION FORM

First Name*: _____

Last Name*: _____

Company*: _____

Job Title*: _____

Billing Address*: _____

Telephone*: _____

Email Address*: _____

Background: _____

Experience: _____

Are you a CTC employee? yes no

Are you a SwAPP member? yes no

Are you a SBA member? yes no

What do you expect to get from this course?

Do you wish to receive regular training updates? yes no

I agree to the [terms and conditions](#) yes

REGISTRATION INFORMATION

Dates: **9th June 2020: Module 1**
11th June 2020: Module 2
15th June 2020: Module 3

Time:
Each module 2-2.15 hrs – 09:30 – 11:30/11:45 am

Delivery method:

Remotely via a digital platform. Delegates will receive login instructions within a week before the course starts.

Registration Fee: CHF 790.00 + 7.7% VAT
15 % reduction for SwAPP and SBA members
Special fees for CTC employees
[Please contact training@ctcresourcing.com](mailto:training@ctcresourcing.com)

Registration fees include: Course documentation. Upon completion of the online survey participants will be able to get their certificate of attendance.

Payment: After registration you will receive confirmation and an invoice with instructions on how to complete the bank transfer. Full prepayment is needed prior to the course start date.

Cancellation Policy:

- Cancellations received **more than 14 days before** course: **100% refund** less bank charges & cancellation fee of CHF 50.00
 - Cancellations received **7-14 days before** the course: **50% refund**
 - Cancellations received **7 days before** the course: **no refund**
- In case of no show, no refund will be made.

Please note that CTC reserves the right to cancel this course or to make minor alterations to the content and timing of the programme or to the identity of the speakers. In the unlikely event of cancellation, delegates will be offered a full refund. CTC will not, however, be held responsible for any related expense incurred by the participant.

Transfer Policy

Subject to agreement from CTC Clinical Trial Consulting AG (CTC) prior to the event, the registration may be transferred to another person from the same company or organization at no extra charge. Updated registration information will be required.

Photography and Video Policy

By attending this training, you give permission for pictures, images etc. of you, captured during the training through video, photo, and/or digital devices, to be used by CTC in promotional materials, publications, and website and waive any and all rights including but not limited to compensation or ownership.

Privacy Policy

At CTC, we're committed to protecting and respecting your privacy. To view our privacy policy, go to <https://www.ctcresourcing.com/about-us/privacy-policy/>

REGISTRATION:

✉ Email: training@ctcresourcing.com

✉ Internet: www.ctcresourcing.com

✉ Fax: +41 61 695 88 67

If you have NOT received an official confirmation 7 days after registering, please call CTC at +41 61 695 88 66 or send an email to training@ctcresourcing.com. THANK YOU!