

## **EFFECTIVE VENDOR MANAGEMENT AND OVERSIGHT**

1-Day Course

#### Who should attend?

Anyone involved in or those seeking a better understanding of vendor management and vendor oversight: Clinical Development staff, including those working in Clinical Outsourcing, Contracts and Outsourcing, Clinical Quality Assurance, Clinical Quality Control, Clinical Operations, Vendor Management, Global QA/Compliance and Regulatory Affairs.

#### Overview

This course is designed for those working/interacting with the vendors to deliver your clinical trials. How do you ensure you manage them to optimise your clinical trial delivery? What is required for compliant vendor oversight? What could put you at risk of inspection findings? Do you require a governance system with your vendors? How should you implement this for your outsourcing model and how will it add value? What is the best approach to maintain healthy business relationships when outsourcing? How do you drive performance transparency through use of metrics?

### **Course Objectives**

- Understand the key components of vendor management and vendor oversight
- Learn about governance and how to implement an effective structure
- Discuss risk management approaches when outsourcing your clinical trials
- Describe different aspects of vendor oversight including third parties, local and emerging economies
- · Implement metrics to drive performance and transparent vendor oversight
- Discuss the evidence a sponsor requires to convince a regulator you maintain control and oversight

### **Key Topics**

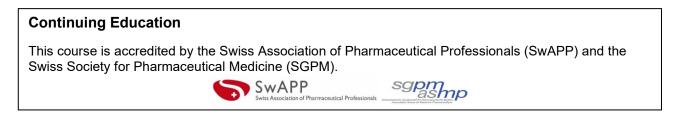
- What is Vendor Management and what is Vendor Oversight
- The many Aspects of Vendor Oversight
- What is Governance and how to Implement an Effective Government Structure
- Risk Management when Outsourcing
- Maintaining Healthy Business Relationships to Support Effective Management and Oversight
- Regulatory Inspections when Outsourcing

### **Course Leader**

**Julianne Hull** with 30 years' experience in clinical development, Julianne has successfully held global leadership roles in vendor management/outsourcing clinical data management and clinical operations for several large and medium pharmaceutical companies (Pfizer, Wyeth, Marion Merrell Dow, Biogen Idec and Ipsen). Julianne is now CEO of WenStar Enterprises, a company she formed to provide consultancy to the pharmaceutical industry in the areas of clinical outsourcing and operations.

### Learning Methodologies

Activities are core part of this course to help you to test and confirm you have met the learning objectives for each session.



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•CTC Resourcing Solutions

1-Day Course

REGISTRATION FORM	REGISTRATION INFORMATION
First Name*:	Date: To be confirmed
Last Name*:	Time:
Company <u>*:</u>	09:00 – 17:00 hrs
Job Title*:	Venue: CTC AG, Münchensteinerstr. 41, CH-4052 Basel
Billing Address*:	Directions: Tram 15, tram stop «Grosspeterstrasse» Registration Fee: CHF 950.00 + 7.7% VAT 15 % reduction for SwAPP and SBA members
	Special fees for CTC employees
Telephone*:	<b>Registration fees include:</b> Course documentation, refreshments, lunch and a course participation certificate.
Email Address*:	<b>Payment:</b> After registration you will receive confirmation and an invoice with instructions on how to complete the bank transfer. Full prepayment is needed prior to the course.
Background:	Cancellation Policy:
Experience:	<ul> <li>Cancellations received more than 14 days before course: 100% refund less bank charges &amp; cancellation fee of CHF 50.00</li> <li>Cancellations received 7-14 days before the course: 50% refund</li> <li>Cancellations received 7 days before the course: no refund</li> </ul>
Are you a CTC employee? 🛛 yes 🗌 no	In case of no show, no refund will be made.
Are you a SwAPP member?yesnoAre you a SBA member?yesnoWhat do you expect to get from this course?	Please note that CTC reserves the right to cancel this course or to make minor alterations to the content and timing of the programme or to the identity of the speakers. In the unlikely event of cancellation, delegates will be offered a full refund. CTC will not, however, be held responsible for any related expense incurred by the participant.
Do you require help in finding hotel accommodation?         yes       no         Do you wish to receive         regular training updates?       yes	<u>Transfer Policy</u> Subject to agreement from CTC Clinical Trial Consulting AG (CTC) prior to the event, the registration may be transferred to another person from the same company or organization at no extra charge. Updated registration information will be required. <u>Photography and Video Policy</u> By attending this training, you give permission for pictures, images etc. of you, captured during the training through video, photo, and/or digital devices, to be used by CTC in promotional materials, publications, and website and waive any and all rights including but not limited to compensation or ownership.
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