

EFFECTIVE VENDOR MANAGEMENT AND OVERSIGHT

1-Day Course

Who should attend?

Anyone involved in or those seeking a better understanding of vendor management and vendor oversight: Clinical Development staff, including those working in Clinical Outsourcing, Contracts and Outsourcing, Clinical Quality Assurance, Clinical Quality Control, Clinical Operations, Vendor Management, Global QA/Compliance and Regulatory Affairs.

Overview

This course is designed for those working/interacting with the vendors to deliver your clinical trials. How do you ensure you manage them to optimise your clinical trial delivery? What is required for compliant vendor oversight? What could put you at risk of inspection findings? Do you require a governance system with your vendors? How should you implement this for your outsourcing model and how will it add value? What is the best approach to maintain healthy business relationships when outsourcing? How do you drive performance transparency through use of metrics?

Course Objectives

- Understand the key components of vendor management and vendor oversight
- Learn about governance and how to implement an effective structure
- Discuss risk management approaches when outsourcing your clinical trials
- Describe different aspects of vendor oversight including third parties, local and emerging economies
- Implement metrics to drive performance and transparent vendor oversight
- Discuss the evidence a sponsor requires to convince a regulator you maintain control and oversight

Key Topics

- What is Vendor Management and what is Vendor Oversight
- The many Aspects of Vendor Oversight
- What is Governance and how to Implement an Effective Government Structure
- Risk Management when Outsourcing
- Maintaining Healthy Business Relationships to Support Effective Management and Oversight
- Regulatory Inspections when Outsourcing

Course Leader

Julianne Hull with 30 years' experience in clinical development, Julianne has successfully held global leadership roles in vendor management/outsourcing clinical data management and clinical operations for several large and medium pharmaceutical companies (Pfizer, Wyeth, Marion Merrell Dow, Biogen Idec and Ipsen). Julianne is now CEO of WenStar Enterprises, a company she formed to provide consultancy to the pharmaceutical industry in the areas of clinical outsourcing and operations.

Learning Methodologies

Activities are core part of this course to help you to test and confirm you have met the learning objectives for each session.

Continuing Education

This course is accredited by the Swiss Association of Pharmaceutical Professionals (SwAPP) and the Swiss Society for Pharmaceutical Medicine (SGPM).



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REGISTRATION FORM

First Name*: _____

Last Name*: _____

Company*: _____

Job Title*: _____

Billing Address*: _____

Telephone*: _____

Email Address*: _____

Background: _____

Experience: _____

Are you a CTC employee? yes no

Are you a SwAPP member? yes no

Are you a SBA member? yes no

What do you expect to get from this course?

Do you require help in finding hotel accommodation?

yes no

Do you wish to receive regular training updates? yes no

I agree to the [terms and conditions](#) yes

REGISTRATION INFORMATION

Date:
To be confirmed

Time:
09:00 – 17:00 hrs

Venue:
CTC AG, Münchensteinerstr. 41, CH-4052 Basel

Directions:
Tram 15, tram stop «Grosspeterstrasse»
Registration Fee: CHF 950.00 + 7.7% VAT
15 % reduction for SwAPP and SBA members
Special fees for CTC employees

Registration fees include: Course documentation, refreshments, lunch and a course participation certificate.

Payment: After registration you will receive confirmation and an invoice with instructions on how to complete the bank transfer. Full prepayment is needed prior to the course.

Cancellation Policy:

- Cancellations received **more than 14 days before** course: **100% refund** less bank charges & cancellation fee of CHF 50.00
 - Cancellations received **7-14 days before** the course: **50% refund**
 - Cancellations received **7 days before** the course: **no refund**
- In case of no show, no refund will be made.

Please note that CTC reserves the right to cancel this course or to make minor alterations to the content and timing of the programme or to the identity of the speakers. In the unlikely event of cancellation, delegates will be offered a full refund. CTC will not, however, be held responsible for any related expense incurred by the participant.

Transfer Policy

Subject to agreement from CTC Clinical Trial Consulting AG (CTC) prior to the event, the registration may be transferred to another person from the same company or organization at no extra charge. Updated registration information will be required.

Photography and Video Policy

By attending this training, you give permission for pictures, images etc. of you, captured during the training through video, photo, and/or digital devices, to be used by CTC in promotional materials, publications, and website and waive any and all rights including but not limited to compensation or ownership.

Privacy Policy

At CTC, we're committed to protecting and respecting your privacy. To view our privacy policy, go to <https://www.ctcresourcing.com/about-us/privacy-policy/>

REGISTRATION:

✉ Email: training@ctcresourcing.com

🌐 Internet: www.ctcresourcing.com

☎ Fax: +41 61 695 88 67

If you have NOT received an official confirmation 7 days after registering, please call CTC at +41 61 695 88 66 or send an email to training@ctcresourcing.com. THANK YOU!

These dates do not suite me - Please provide me with new training dates once available:

First Name*: _____

Last Name*: _____

Email Address*: _____